

*When is the next program going to be offered in my area?*

## MILFORD AMBULANCE SERVICE

### FIELD TRAINING PROGRAMS



#### **Milford Ambulance Service**

Training and Community Education  
Division

1 Union Square  
Milford, NH 03055  
Phone (603)-673-1087

[WWW.milford.nh.gov](http://WWW.milford.nh.gov)



***SERVICE OFFICER  
TRAINING—Preparing to  
become an EMS officer***

# CHAOS HAS BROKEN LOOSE, AND WE NEED AN OFFICER...

Most every EMS service in New Hampshire has a rank structure amongst their personal. With rank, comes responsibility. In order to take control of a situation and make sense of a high stress situation, you need training. This course can help those who have recently been promoted to a position of rank in their department.

## WHAT WILL THIS COURSE TEACH ME?

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This program will cover the following supervisory topics:

**Phase I:** Communication, Affective Domain, Performance Problems

**Phase II:** Drugs in the workplace, Do's and Don'ts, Officer Responsibilities

**Phase III:** MCI Systems, Writing policies, Investigations, Work place accidents

## HOW IS THIS COURSE TAUGHT?

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The course structure is broken down into three phases of training. These phases are taught over a two-night period that consists of six (6) hours of educational training.

The program is mostly didactic in nature and utilizes PowerPoint discussion slides. Students will also participate in some tabletop scenarios.

*This program also incorporates some on-line interactive learning by requiring the completion of a leadership module through the Homeland Security independent study program.*

## WHAT IS PROVIDED IN THE PROGRAM?

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Each student will receive the following:

- Student Manual
- Web address for the on-line leadership portion
- End of the program final exam

## WHO SHOULD TAKE THIS PROGRAM?

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This course has been developed for Milford Ambulance personal primarily but

can be adopted by any other service or department.

Captains, Lieutenants, and other ranking officers are the indented audience. However, anyone within the department may take the training depending on departmental policies.

This course offers six (6) hours of CEU credit for your NREMT re-certification process.

## HOW CAN I APPLY FOR THE PROGRAM?

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Interested personal may go on-line to [WWW.milford.nh.gov](http://WWW.milford.nh.gov). Chose "Departments" and then "Ambulance". From there, click on "Admissions" and complete the on-line application.

Once you submit the application, it will be received by an education coordinator who will contact you via e-mail to confirm your attendance in the program.

## I DON'T HAVE INTERNET ACCESS...

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Contact us at the number below to register over the phone or request a hard copy of the application to be sent to you via mail.

**Call (603)-673-1087**